

## *Your Free Recycling Collections*

Dear Customer,

Thank you for signing up to our new free recycling service for our Arklow Tag customers. It is hoped that together we can greatly increase the rate of recycling in your town. Below, we have addressed several frequently asked questions to help clarify how your collections will work. Please also refer to the enclosed collections calendar and the information leaflet for recycling weeks and other information

### **Frequently Asked Questions:**

*What am I getting?*

We are providing tag customers, who purchase an Access Waste refuse tag **at least once every four weeks**, with a free recycling bin and free collections for the year.

*How often are my bins collected?*

We will collect your waste bin one week, and your recycling bin the following, so that's waste every two weeks, and recycling on the weeks in between. Please refer to the collections calendar to know which weeks are recycling or waste.

*But I currently have my waste bin collected every week?*

Until the end of 2009, we will continue to collect waste every week, however from the start of 2010, the collections calendar will be strictly adhered to. For most households, having a recycling bin means there is no need for a waste collection every week.

*Which bin do I use for recycling?*

We require that your green bin is used for recyclable material, and your black bin for general waste. If you already had a green bin, we will provide a black bin to you. So remember, **Green = Recycling, Black = Waste**.

*What can I put in my green bin?*

Please refer to the information leaflet enclosed for the items you can/cannot put into your green bin.

If you require any further clarification on these issues, please contact us at 01-4601133 or [domestic@accesswaste.ie](mailto:domestic@accesswaste.ie). You can also contact us during out-of-office hours through our voicemail system or by texting 0879669579. Our office hours over the Christmas Period are printed on the back of this letter.

### **Re: Skip Bag Service**

2010 will see Access Waste launch our skip bag service, and as a gift to all our domestic account customers, we will be giving you a free skip bag with 20% off the collection fee. Please refer to the back of your calendar for details.

*From all the staff at Access Waste Recycling, we wish all our customers a very Merry Christmas and a Happy New Year.*

Yours Sincerely,  
Chris Byrne  
Domestic Services



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Christmas Office Opening Hours:

24<sup>th</sup> Dec: Close at 12 noon

25<sup>th</sup> Dec: Closed

28<sup>th</sup> – 31<sup>st</sup> Dec: 9am – 12noon

1<sup>st</sup> Jan: Closed

4<sup>th</sup> Jan: Re-open at normal hours